

Kick start your business every day.



Servcorp

OFFICES

HOT DESK

DEDICATED DESK

VIRTUAL OFFICES

THE MEMBERSHIP

Workspace that works!

Happiness in business is:

A TEAM
DELEGATE TO
A COMMUNITY
TO WORK WITH

SIMPLE
IT SOLUTIONS
THAT WORK

RECEPTIONIST TO
ANSWER YOUR
CALLS

HIGH-SPEED WI-FI
WITH GENUINE SECURITY

River Point, Chicago, USA



Workspace that works

Dedicated Desk	6
Hot Desk	6
Serviced Offices	8
Virtual Offices	11
The Membership	13

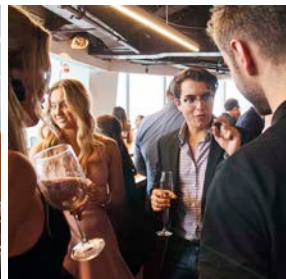
Don't buy a lie (what you need to ask)	14
Intellectual Property (IP)	16
The Community	19
Global Network	22
Security	25
Support Team	28



Serviced Offices




Hot Desk/Dedicated Desk



Community



Virtual Offices

A group of business professionals are working in a modern office lounge. In the foreground, a woman in a white sleeveless top and black pants is sitting on a brown leather tufted bench, smiling while using a laptop. Next to her, another woman in a green blazer is also smiling and looking at a laptop. In the background, two other people are seated at a similar bench, looking at a document. The room has warm lighting from pendant lamps and a framed picture of a city street on the wall.

*"Providing superior office solutions
for those who need flexible space"*
Forbes Magazine

CapitaGreen, Singapore



Workspace that works

Transparent

- Upfront costs and online portal service directory.
- See your accounts in real time.

Expand

Grow into the office next door or test a new market with a Private Office, Virtual Office or Coworking Space.
Receive and make global calls at your home location.

Global Access

- 160+ locations across the globe for your use.
- Access a private business community of 40,000+ members. Connect, collaborate and grow with other imagineers. Enjoy articles, member forums, social events and exclusive benefits.

Essential

- Dedicated receptionist answers your calls as you would like and puts it through to you wherever you are.
- Highly trained team available.

Technology

- Fastest most secure internet on the market. Tier 1, fibre optic cabled internet unlimited downloads.
 - Wi-Fi: Secure and rocket fast at your home locations and across the globe.
 - In-house IT support team 24/7, just dial *1 from your Servcorp phone.
 - Receive a phone number instantly in any global location.
 - Free calls to any Servcorp destination.
 - Tier 1 least cost routing - the best call rates.
 - Access *Find Me Follow Me* technology and never miss a vital call.
 - Access our Onefone app and you can take your business phone wherever you go.
 - Voicemail to email, SMS text or virtual assistant phone calls to let you know you have a message.
-

*A business person's
worst nightmare is missing
that one vital call!*

Coworking: Dedicated Desk / Hot Desk / Offices

Every package has access to:

Great design	Fast and Secure Wi-Fi	Secure storage
Secretaries and support teams	Network printers/copiers	IT help
Meeting Rooms	Private phone booths and spacious break-out areas	Great coffee, tea, filtered water and fully stocked bar

Dedicated Desk

24/7 Dedicated Desk

24/7 access to your own desk in a shared space

You work in the same space every day

Hot Desk

All-day Coworking

First come, best spot

Offices

Fully furnished private office

Secure superfast Internet, IP phones and voicemail

Receptionist answers your phone

Our address is your address

5 days/month free office use outside home city locations

*Learn, work and collaborate
with like-minded imagineers!*

Tri-Seven Roppongi, Tokyo, Japan





10 Eagle Street, Brisbane, Australia



Two International Finance Centre, Hong Kong

Serviced Offices

If you qualify some of the world's best addresses become your address.

Private Office	Fully furnished premium offices accommodating teams of any size.
Address	Our 5-star address to use on your website and collateral.
Local phone number	Assigned instantly (includes free calls across Servcorp locations). Answered by your receptionist.
High-speed internet	High speed and secure internet with 99.99% uptime.
On-site support team	Access to highly trained on-site team, dedicated reception service and personalised administration support.
In-house IT support	IT support 24/7, just dial *1 from your Servcorp phone.
Meeting Room facilities available	Fully equipped boardrooms and meeting rooms worldwide at member prices. Book online in real time.
Global Office, Lounge and Coworking space usage	5 days Office/Lounge usage per month at any Servcorp location worldwide. Unlimited Coworking Space usage.
Community membership	Access to Servcorp's global community of 40,000 clients to buy from, sell to and communicate with.
Business-class printers	Access to business-class printers, scanners and photocopiers.
Refreshments	Best coffee, tea, filtered water as well a fully stocked bar.
Rental deposit	Just one month

Keys to the Servcorp global kingdom

Mercury Tower, Bangkok, Thailand

Everything but the office...

Virtual Offices

First month FREE, No further obligation

What you get:

- 3 days Private Office usage per month outside your home location.
- 3 hours Coworking usage per day worldwide.

Business address	5-star address to use on your website and collateral.
Global access	160+ locations in 55 cities across 23 countries.
Receptionist	Multilingual receptionist at your chosen location to answer your calls in your company name as instructed.
Local phone number	Local telephone number assigned instantly. 24/7 voicemail delivery to email or mobile.
Support team*	A friendly and highly trained team are available on-site during business hours. IT Support available 24/7 - just dial *1.
Meeting facilities*	Access fully equipped boardrooms, meeting rooms and facilities worldwide. Online booking services also available in real time.
Easy startup	No security deposit.
Community membership	40,000 strong verified community contacts across the globe which you can find in our directory and are an extension away.
Exclusive to Premium Virtual Office	4 days /mth FREE use of private offices at your home location.

* Available at member rates

20% of your spend credited when you upgrade to a Serviced Office.

Packages: The Virtual Office Communications Address Membership Premium Virtual Office



10 Eagle Street, Brisbane, Australia



Deloitte Building, Parramatta



The Membership

The Membership is for businesses that want to connect with other imagineeers to build lucrative business opportunities.

When you join The Membership, you will get immediate access to:

- Boardrooms, meeting rooms and day offices at member rates.
- Bilingual secretaries.
- FREE secure and high-speed Wi-Fi in Coworking lounges.
- 2 vouchers per month (total value of \$50) = 1 full day Coworking per month.

Join 40,000 imagineeers!

Connect with 40,000 Servcorp clients globally, one of the world's largest business communities. List your business so you can sell to and buy from other imagineeers, and also enjoy many other features including articles, member forums, social events and VIP treatment.

You can market to all members - get ready to actively expand your business!

*Driven by a need to
make small business big!*

IF YOU ARE TO SUCCEED

Meet, test and try. Don't buy a lie!

- Ask to be connected to the Internet – How long does it take?
- Ask if the provider is Tier 1.
- Ask to be allowed to check download speeds.
- Ask if their wireless network is high-speed & secure.
- Ask if you receive your own dedicated wireless login credentials.
- Ask what kind of firewall can be set-up for your network.
- Ask if the IT team is in-house. Are they based in the country?
- Ask to be given a phone number so you can try the service before you buy.
- Ask for a phone rate card.
- Ask to meet your receptionist. The receptionist is the front line of your business.
- Ask about disaster transfer.
- Ask if your phone extension can roam at no cost to other locations.
- Ask to see the transparency code of the provider.
- Ask if incoming callers outside office hours can dial "1" from voicemail to mobile.
- Ask if you can get free calls equal to your connection amount.
- Ask if your phone bill is 20% lower than telco rates.
- Ask if they offer a voicemail to email service.

*If it's not fun
or profitable,
why do it?*





CapitaGreen, Singapore

THE INTELLECTUAL PROPERTY MAKES IT ALL POSSIBLE

Workspace solutions are designed to make your business life easier. Simple, powerful IT solutions and a high-speed, secure Wi-Fi network second to none. Our exclusive booking systems, mobile apps and global network give you transparency and control over your business.

Global reach	<ul style="list-style-type: none"> • Global cloud platform, 40,000 community members a phone extension away. • Total access to our USD \$100,000,000 hub and switches in the cloud. • Developed community directory software - allowing trading within Servcorp's corporate community.
Calls <i>25% below Telco rates</i>	<ul style="list-style-type: none"> • Least cost routing. • Instant phone number issued. • The ability to change how each clients' telephone is answered and directed, making communication between you and your receptionist easier. • Connection costs eliminated with FREE calls to anyone.
On-site IT Team	<ul style="list-style-type: none"> • Trained IT Team – 100 strong on standby, just dial *1 on your phone.
Find-me-follow-me <i>Make and receive calls anywhere as if you were in the office with one fixed landline number</i>	<ul style="list-style-type: none"> • An automatic redirection to any three numbers of your choice either sequentially or simultaneously. • For calls out of business hours, forward your calls to any of your numbers, home, mobile, etc, in any order. • Easily update your call-handling specifications in real-time via our online portal.
OneFone App <i>Take your number with you wherever you go</i>	<ul style="list-style-type: none"> • Make and receive secure calls with your Servcorp number so you can work flexibly and enjoy great call rates when working remotely. • Secure and reliable connection. • Record and store your calls on your device. • Avoid expensive roaming charges, multiple phone numbers, mass-market VoIP drop-out or voicemail delays. • Register multiple numbers from any of Servcorp's 160+ locations worldwide.
Servcorp Home <i>A simple to use online booking tool</i>	<ul style="list-style-type: none"> • Book workspace, meeting rooms, boardrooms, day suites and AV equipment in real time. • Book your complimentary office usage online at over 160+ locations as you travel.

Innovate Invent Grow Compete!

A modern, open-plan office or lounge area with people working and socializing. The space features a high ceiling with exposed ductwork and industrial-style lighting, including large cylindrical pendant lights and a spherical metallic light fixture. The floor is made of light-colored wood. In the foreground, two men are seated in yellow armchairs at a small round table, looking at a laptop. In the background, a woman is seated in a yellow armchair reading a document, and another man is seated on a dark leather sofa. A large potted plant with broad green leaves is positioned near the center. The overall atmosphere is professional yet relaxed.

Honmachi Minami Garden City, Osaka, Japan

*To prosper in this digital age,
you need IT solutions that work!*

A modern office lounge with a high ceiling, exposed ductwork, and large circular pendant lights. Four women are seated at wooden tables with orange leather tufted backrests, working on laptops. A woman is also seated on a large, round, tufted ottoman in the foreground, reading a newspaper. A red telephone booth is visible in the background. The floor is made of light-colored wood in a herringbone pattern.

*Buy from, connect with,
sell to, your community*

Mercury Tower, Bangkok, Thailand



Servcorp Community

Membership USD \$50 per month

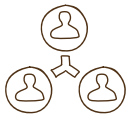
Within Servcorp's powerful business network, you can connect, collaborate, market & trade with 40,000+ like-minded imagineers. You may even meet your next client, investor or colleague!

Market to our 40,000 member business community.



Get more business

- A strong and trusted global directory
- Promote your business
- Find quality suppliers
- Search members and companies globally
- Buy from, sell to and consult with your community.



Connect

- Live-feed, discussions & forums
- Private messaging
- Groups
- Business articles



Exclusive Events

- Online and offline events around the world.
- Holding an event? List your own!



Benefits and Discounts

- 2 vouchers per month (total value \$50 or 1 day per month Hot Desk usage worldwide)
- Exclusive Servcorp only benefits



Meeting Facilities

- Access fully equipped boardrooms, meeting rooms and facilities worldwide at member rates.



Wi-Fi

- Secure high speed Wi-Fi.

Connect, collaborate and grow

SERVCorp HOME

The platform that works for you!

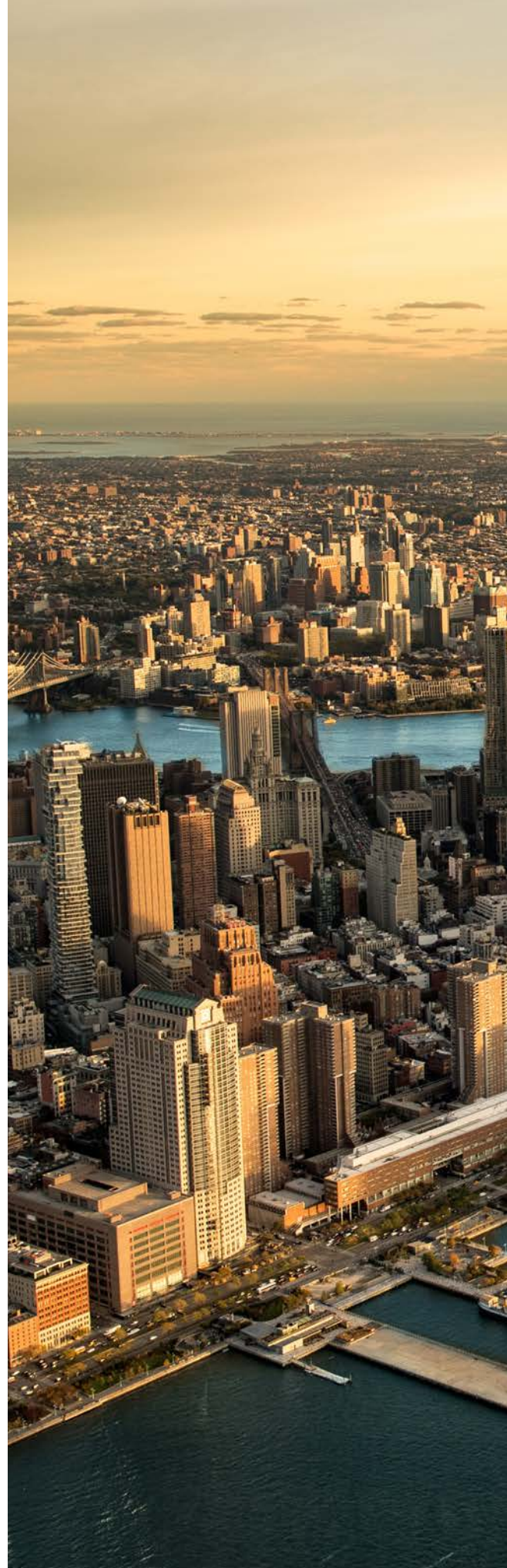
Servcorp Home delivers a seamless client experience with just one touchpoint for all of your Servcorp services.

Servcorp has invested heavily in building a platform that delivers real value for your business, exclusive to Servcorp clients.

Servcorp Home makes it easy for you to:

- Buy from, sell to, and connect with 40,000+ strong global and trusted clients.
- Reserve workspaces in 160+ locations in 23 countries.
- Instant access to your billing and invoices.
- Update and manage your phone settings and call handling.
- Direct access to market your business to a global network.
- Access exclusive events, articles, discussions, benefits and more.

It's a platform that is tailor made to work for you.



*Your New York
address here:*



World Trade Center, New York, USA

SERVCORP GLOBAL IT NETWORK

Our network becomes your competitive advantage



Guaranteed:
99.99% uptime
Fastest Internet in the industry

Never miss that important call



Find me
follow me



Call
Diversion



Call
screening

Take your office with you anywhere you go



Onefone
mobile VoIP



Servcorp
Home



Roaming
extension

40 000

like-minded imagineers
Just an extension away



Run your business more efficiently



IT
support



Wireless
Internet



Voicemail &
fax to email

Expand your business with ease



Local
number



160+
locations



IP video
phone



The Leadenhall Building, London, United Kingdom



Peace of mind Security

- 1** Your network is secured with use of dedicated Servcorp Virtual Local Area Networks (VLANs).
- 2** Access to the network is secured and used by only you and your guests. No shared Wi-Fi passwords.
- 3** Secure Printing ensures your prints only arrive when you are at the Printers or Multi-Function devices.
- 4** Servcorp's Access Control system secures access to the building, offices and common areas to you and your guests.
- 5** Front Desks are staffed by Servcorp personnel during business hours to welcome guests.
- 6** Afterhours access is restricted to Servcorp Serviced Offices or dedicated Coworking customers only. All other access is supervised.
- 7** Video Surveillance monitored by 24x7 Global Operations Team.

YOUR SERVCORP VPN

Servcorp is your Global Virtual Private network (VPN) that travels with you anywhere you go.

You have your own virtual private network that is totally secure and only for your use. This VPN is possible only because Servcorp has spent a substantial amount on infrastructure with the security of clients in mind.

No other provider has a client specific, virtual private network with speed and security of Servcorp's.

Our internet is secured to your business using virtual networks with access to the network restricted to Servcorp customers only. Our communications platform is highly secured yet customisable using Servcorp Home (home.servcorp.com).

Whilst in Servcorp Home, promote your business in our private community of 40,000 like-minded validated businesses across the globe.

*This is really
important for you*



Marunouchi Nijubashi Building, Tokyo, Japan



Creators need space...plus:



- Dedicated multilingual secretaries
- Fully trained individuals who thrive on a challenge
- Receptionists that know your business



Book team services from 10 minute increments.



Servcorp employs three times more team members per location than any other workspace provider.

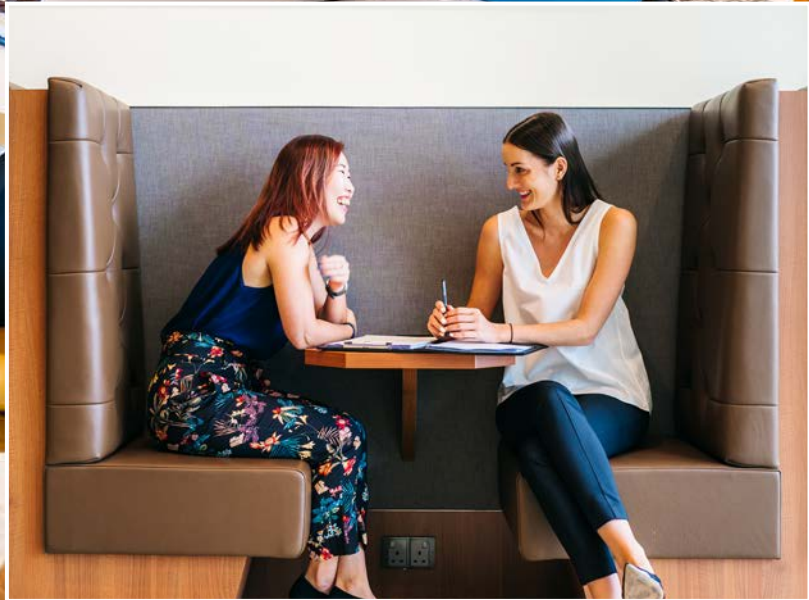


Happiness in business is:

- A team to delegate to
- A community to work with
- Simple IT solutions that work
- A receptionist to answer your calls
- High-speed wifi with genuine security



10 Eagle Street, Brisbane, Australia





One Mayfair Place, London, United Kingdom

Over 160 locations around the globe



Japan

United States

China

Australia

United Arab Emirates

Turkey

Hong Kong

Thailand

United Kingdom

Kuwait

Belgium

Lebanon

Singapore

India

New Zealand

Saudi Arabia

France

Philippines

Bahrain

Qatar

Malaysia

Indonesia

Germany

*This is not the end...
It's just the beginning*

WELCOME TO THE
COMMUNITY

