



# AMENITIES

## CORPORATE CENTER

TODAY'S TALENT FUNCTIONS AT  
ITS BEST WHEN SUPPORTED BY AN

*amenity-rich*

ENVIRONMENT

At Highwoods, we demonstrate this with a full-service, talent-centric and dynamic workplace experience that allows our customers and their teammates to achieve together what they cannot apart.

With a focus on convenience and the customer experience, Highwoods strives to create a compelling and supportive workplace for your team to thrive.

**#BETTERTOGETHER**



# SPARK

Highwoods offers a distinctive workplace conference center to our guests and customers that ensures collaboration and thoughtful discussion in a private setting. The multipurpose room seats 30 comfortably. Equipped with the latest audio/visual technology, both multipurpose rooms promotes your ability to achieve great things together. Spark has many options to fit your needs.



 Highwoods®

# Take 5

Take 5 Café is an exclusive dining space with a wide variety of food options. Whether you want to grab and go or spend a leisurely lunch collaborating with colleagues, Take 5 enhances the potential of your workplace.





# THE VERVE

The Verve is a beautifully designed lounge that offers an opportunity to get away from your workspace. The Verve is comprised of a variety of comfortable seating options. Whether you are looking for a change of scenery to calm your mind or an inspiring space for thoughtful engagement, this tech-enabled collaborative space has it all.

- Multiple seating options
- Monitor/screen to connect to
- Plug and work space
- Semi-private
- Dampened acoustics





# COURTYARD

With plenty of seating, professional landscaping and wi-fi to enjoy working in the open outdoors, this courtyard/plaza will provide plenty of options during your workday to collaborate with coworkers and achieve great things together.





## FITNESS CENTER

High performers deserve a high-performance workplace. Highwoods offers our customers the opportunity to focus on health and well-being during the work day. With a focus on wellness, we have made it convenient to exercise regularly on your own schedule to keep motivation high and work towards your personal goals.



 Highwoods®



# ALL UNDER ONE ROOF

## **SERVICELINK**

Request maintenance service online, then watch your work order status in real-time.

- Accessible online or by phone 24/7
- Wireless notification to your service technician
- Average resolution time 41.3 minutes
- View service history anytime, anywhere

## **CUSTOMER COMMAND CENTER**

Our personalized approach extends beyond the phone call, email or live chat.

- Customer service reps available 24/7
- 4.8 seconds average hold time
- 98.9% customer satisfaction rating

## **VERSAPAY**

Pay bills entirely online with VersaPay, a fast and secure way to go green.

- View open invoices in real time
- Pay by secure ACH
- Schedule future payments
- Review payment history

 Highwoods®





# ESG

Our top priority has always been the health, safety and well-being of our customers, coworkers and their families.

## ENVIRONMENTAL

We continue to advance our environmental initiatives and drive performance improvements across our portfolio. We have updated our long-term energy, emissions and water reduction goals and aligned with the UN Sustainable Development Goals.

## SOCIAL

We strive to reaffirm our commitment to creating the best possible environments and experiences for current and future customers, where the best and brightest can achieve together, what they cannot apart.

## GOVERNANCE

Our goal is to maintain a resilient portfolio that creates long-term value for all our stakeholders. We believe our people, our portfolio and our balance sheet are the means by which we can achieve our goal and are core to our ability to communicate our company's value proposition.







# WELLNESS

In addition to our ESG initiatives, Highwoods is in constant pursuit of industry-leading certifications that confirm just how our buildings go the extra mile.



*Pictured: Our first fitwel certified workplace, Midtown West, which was designed to align with Tampa's first wellness-focused destination district.*





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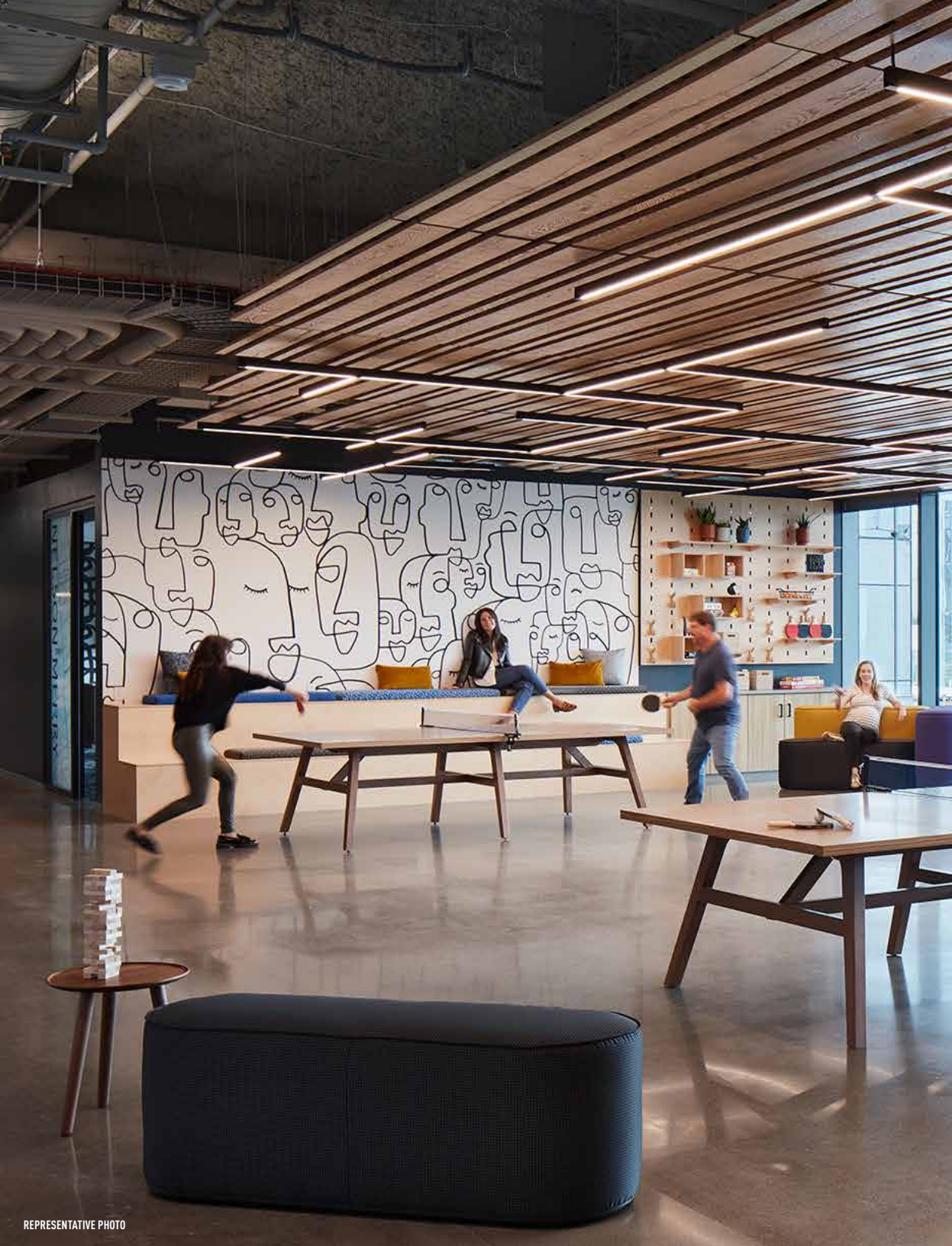
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# A TEAM YOU CAN TRUST

We recognize that today's talent is at its best when it can move seamlessly within an amenity-rich, inclusive environment. With this vision in mind, this passionate team works tirelessly to create compelling and competitive spaces where tradition meets innovation, business strength meets quality of life and where we can partner with our customers to make a positive difference in the workplace.

To maximize your experience, we commit to listening to your needs and being intentional about developing a long-term solution to meet them.





WE'RE IN THE  
*work-placemaking*

**BUSINESS, CREATING  
ENVIRONMENTS THAT  
SPARK EXPERIENCES WHERE  
THE BEST AND BRIGHTEST  
CAN ACHIEVE TOGETHER  
WHAT THEY CANNOT APART.**

 **Highwoods**<sup>®</sup>

**#BETTERTOGETHER**

