

Work Orders

A list of all work orders for the current month

Date Created 01/01/2014 - 10/29/2024

WO#	Date Created	Building	Status	Category	Description
910	07/16/2014 8:56 AM	7610 W Cornelison Street	Closed	General Maintenance	make ready
963	07/24/2014 9:20 AM	7610 W Cornelison Street	Closed	General Maintenance	The fireplace does not work. It was not functioning when we moved in.
965	07/24/2014 10:26 AM	7610 W Cornelison Street	Closed	General Maintenance	Previous tenant left old washer hoses on that need replaced. They are rusted onto the water hookup and I cannot remove them with a wrench. We need it removed so we can hook up our washer. I don't want to break the water line in trying to remove it myself
1230	08/19/2014 11:40 AM	7610 W Cornelison Street	Closed	General Maintenance	The Water hook-ups to the washer are leaking behind the wall, and it has leaked onto the sheetrock making it all wet, and has reached the outlet and tripped the breaker. The leak needs fixed, the wall probably does and the outlet probably needs replaced.
1311	08/30/2014 7:43 AM	7610 W Cornelison Street	Closed	General Maintenance	The Fireplace does not work. I put this in a previous service request and someone came out and said it needed a new switch and they would have to come back. No one ever came back and the service request was closed out. It still does not work.
1312	08/30/2014 7:47 AM	7610 W Cornelison Street	Closed	General Maintenance	One of the sprinkler heads on the east side of the house is broken or missing. When the sprinklers are one, it shoots a solid stream of water straight up into the air. It needs a new sprinkler head.
1313	08/30/2014 7:50 AM	7610 W Cornelison Street	Closed	General Maintenance	on the east side of the garage (inside) there is a hole in the foam insulation/board between the garage and the outside siding of the house. I can see light from the outside shining in between the pieces of siding, so it goes all the way through. This was there when we moved in and I pointed it out during check-in and a picture was taken in order to get it fixed, but no one has been out. Since this goes through to outside, it really probably needs fixed before it starts getting cooler outside
2857	12/20/2014 8:52 AM	7610 W Cornelison Street	Closed	General Maintenance	The temperature of the house is not holding. It appears it might be the thermostat upstairs is not functioning properly. It has batteries, and I changed them out, but every time I change them out, they only last an hour before they are drained and I have to replace them again for the furnace to keep temperature. We might need to have the thermostat replaced.
2911	01/02/2015 12:51 PM	7610 W Cornelison Street	Closed	General Maintenance	There appears to be significant water damage and mold in the garage ceiling. I am wondering if there is a larger issue with water leaking through the roof. There is also what appears to be a water spot in the living room ceiling, and a crack and discoloration in the master bathroom ceiling. I have attached photos. also, I went outside and looked and there appears to be two spots on the roof that the shingles are completely missing/gone and one spot that they are pulling up.
3263	03/11/2015 9:03 AM	7610 W Cornelison Street	Closed	General Maintenance	The Garage door safety sensors are not working properly. There are times where we go to leave and the garage door won't close and it blinks like something is obstructing them, but nothing is there obstructing them. I often cannot get it to work, and so I have to leave with the door open. When I get home, it closes just fine, just from time, when the sensors haven't been touched. There is some type of short in the wiring or something. I can lock the door into the house when this happens, but everything in our garage is not protected.
3284	03/19/2015 10:06 AM	7610 W Cornelison Street	Closed	General Maintenance	*3 requests The upstairs guest bathroom toilet water is not turning off when the toilet is full, it keeps running and runs over. We have turned the water to the toilet off to keep it from doing this, so it is not functional. The upstairs guest bathroom lightswitch seems to have a short in it, as sometimes the light won't come on/the light flickers. The Dishwasher rack pegs are rusting and snapping off. The top rack only has about half of them left, and the bottom rack has multiple ones gone.
4159	07/18/2015 6:41 PM	7610 W Cornelison Street	Closed	General Maintenance	The Air Conditioner is not working properly. It won't get down to what we have it set on, often staying around 75-80 degrees inside during the day/evening time and not getting any lower. We didn't have issues with this last year, so something is going on with the AC unit

I have multiple requests...sorry for the long list!: 1. The shower door will not stay in the track. This has been an issue since we have moved in, but I just haven't made it a priority to get it fixed since we don't use it very often. 2. upstairs inside the entry there is a square patch on the wall that looks like it was repaired in the past that is bubbling

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5618	03/28/2016 9:11 PM	7610 W Cornelison Street	Closed	General Maintenance	up and starting to come loose on the sheetrock. 3. One of the locks on the upstairs bedroom has fallen off the window completely. We still have the lock mechanism. 4. The outlet for the washer downstairs is still charred black from when we first moved in and there were water issues (see maintenance log). I had requested the outlet be replaced but just the water issue was fixed and not the outlet. If it is safe to use, I am fine with using it, but we have been plugging in the washer to another outlet via an extension cord for the past year. 5. The dishwasher has lost multiple more pegs on the racks(since my last request) and the dishes will not stay in place to be properly washed. The problem is getting worse. 6. The back porch light cover came loose during a storm and fell and the glass shattered everywhere. Currently the light bulb is out in the open/exposed because there is no cover to it.
7441	09/26/2016 7:59 PM	7610 W Cornelison Street	Closed	General Maintenance	There is a large tree in the front yard that is to the East that died last year and did not bloom in the spring or summer at all. The wood is starting to rot and is a hazard. One large branch fell down and is across most of the yard. It has been cut up a little bit so it isn't hitting the house but the branches need removed. Also for the safety of the kids - the rest of the tree really needs removed.
7697	10/24/2016 7:12 PM	7610 W Cornelison Street	Closed	General Maintenance	End of Cabinet Next to dishwasher is loosed and is getting in the way of the dishwasher door from closing. It needs secured in place. Also - the toilet in bathroom upstairs sticks and the water constantly runs after flushing.
7960	11/26/2016 8:00 AM	7610 W Cornelison Street	Closed	General Maintenance	The exhaust Fan in the bathroom off the hallway is not functioning properly, it is making funny sounds and is super loud and clicking. It sounds like it is going out.
13500	06/19/2018 9:51 PM	7610 W Cornelison Street	Closed	General Maintenance	Air Conditioner went out today! Please help!
15963	03/25/2019 3:45 PM	7610 W Cornelison Street	Closed	General Maintenance	The a/c fan keeps running even though we have the function set to auto. The air coming out is cool even with the heat turned on.
17193	07/02/2019 7:10 PM	7610 W Cornelison Street	Closed	General Maintenance	We have tons of ants outside of the home and now we are seeing them inside. They are coming in through some of the outlets. We are also seeing an increase in Brown Recluse. Please call before coming over as we work odd hours and are sometimes sleeping during the day. Thanks!
18732	11/24/2019 8:45 AM	7610 W Cornelison Street	Closed	General Maintenance	The downstairs toilet needs a valve replaced. It is the one that tells the tank it has enough water in it and shuts off the water to the toilet. We currently have the water turned off to the toilet otherwise it continuously runs.
19760	04/17/2020 11:23 AM	7610 W Cornelison Street	Closed	HVAC	The heater is not turning on at all for the entire house. MP99124
20756	07/06/2020 3:10 PM	7610 W Cornelison Street	Closed	HVAC	Part and Issue: The AC is not turning on at all for the entire unit. WB98163 Location: Entire Unit PTE: Auto No Pets/ No Alarms
22383	01/06/2021 12:17 PM	7610 W Cornelison Street	Closed	General Maintenance	fireplace pilot needs lit
22384	01/06/2021 1:07 PM	7610 W Cornelison Street	Closed	General Maintenance	install storm door
23127	04/22/2021 4:04 PM	7610 W Cornelison Street	Closed	General Maintenance	1. Water in downstairs bathroom, shower, does not get hot enough/ stay hot 2. Ceiling fan in living room doesn't work 3. Sprayer for kitchen sink not fully attached/ bad water pressure

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23128	04/22/2021 4:05 PM	7610 W Cornelison Street	Canceled By Tenant	General Maintenance	Ceiling fan in living room doesn't work
23129	04/22/2021 4:06 PM	7610 W Cornelison Street	Canceled By Tenant	General Maintenance	Sprayer for kitchen sink not fully attached and does not have good water pressure
23427	06/01/2021 4:21 PM	7610 W Cornelison Street	Closed	General Maintenance	Hanging fixtures taken down off wall, left patches on paint on main wall. We either need to know what brand/color of paint it is so we can repair or have patches painted, please.
23755	07/01/2021 1:25 AM	7610 W Cornelison Street	Closed	General Maintenance	location : entire unit part/issue : ac is not working, its not turning on at all. bg99903 special instructions: na
23970	07/27/2021 2:57 AM	7610 W Cornelison Street	Closed	General Maintenance	Spiders killed in garage, both bathrooms, and basement. Newborn baby in home. In need of exterminator ASAP
24119	08/10/2021 4:03 PM	7610 W Cornelison Street	Closed	General Maintenance	Garbage disposal not working
24574	10/09/2021 10:49 PM	7610 W Cornelison Street	Closed	General Maintenance	1. Toilet in bathroom downstairs won't flush 2. Toilet handle upstairs has to be held down long to be flushed 3. Carpet needs to be cleaned (upstairs and downstairs)
24885	12/02/2021 3:42 PM	7610 W Cornelison Street	Closed	General Maintenance	Saw mouse in dining room
24991	12/18/2021 10:03 PM	7610 W Cornelison Street	Closed	General Maintenance	Address: 7610 W Cornelison Ci Issue/Part: Heater is not blowing any hot air Location: Entire Home Special instructions/notes: Wants this addressed ASAP today and Callback Requested ASAP. EF99413 PTE: yes Pets: no Alarms: no
25246	02/01/2022 9:56 PM	7610 W Cornelison Street	Closed	General Maintenance	Toilet not working, water not filling up but running constantly. Shut water off to avoid constant running
25250	02/02/2022 7:18 PM	7610 W Cornelison Street	Closed	General Maintenance	Address: 7610 W Cornelison Cir Phone Number:316-390-7691 Issue/Part: the heater is not working and it's 18 degrees and it's 66 degrees in the in the minor residents room MA99835 Location: entire unit MA99835 Special Instructions/Notes: **They need this to be addressed as soon as possible. **Please call the resident for ETA PTE: yes Pets: no Alarms: no
25305	02/12/2022 2:24 PM	7610 W Cornelison Street	Closed	General Maintenance	316-559-1063 went went out, not working at all, temperature 63 degrees and they have a minor, affecting entire home **please take shoes off or put shoe covers on PTE: yes Pets: no Alarms: no
25321	02/15/2022 9:45 PM	7610 W Cornelison Street	Closed	General Maintenance	Suddenly have no hot water, has been working fine all day
25924	05/16/2022 11:13 AM	7610 W Cornelison	Closed	General Maintenance	Bathtub in bathroom will not drain when using

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26109	06/06/2022 5:57 PM	7610 W Cornelison Street	Closed	General Maintenance	Hot water not working. Was serviced a few months ago, tech recommended that tank be replaced
26111	06/07/2022 11:50 AM	7610 W Cornelison Street	Closed	General Maintenance	Location: Entire Home Part & Issue: No hot water for the entire unit until now and this problem has gotten worse which resulted a leaking water on their hot water heater. Special Notes: This a renotification they called last night about this problem. PTE: yes Pets: no Alarms: no
26113	06/07/2022 12:01 PM	7610 W Cornelison Street	Closed	General Maintenance	Tree in backyard needs to be cut; branches are constantly hitting the side of the house/ window, cannot enjoy the back yard/ patio area
26638	08/02/2022 1:19 AM	7610 W Cornelison Street	Closed	HVAC	Phone: 316-390-7691 Address: 7610 W Cornelison #7610WCORNELI Recurring: Issue/Part: they set the AC at 69 degrees but it's 75 degrees in there, it's not blowing anything at all and the filter was just replaced 2 weeks, they just want it replaced Location: entire home Special instructions/notes: please wear masks because they are sick KS99935 PTE: yes Pets: no Alarms: no
26725	08/14/2022 3:54 AM	7610 W Cornelison Street	Closed	General Maintenance	We have put in 4 service requests in a years time for heating and air. Unit needs to be replaced ASAP! Air set on 68 degrees, it is 75 degrees in house. Technician was just out 2 weeks ago. Having to replace Air filter in n less than 30 days time. Please replace!
26797	08/25/2022 10:00 PM	7610 W Cornelison Street	Closed	HVAC	Address: 7610 W Cornelison Cir **Please leave a VM when calling the number because they will be at work re-notification - the heating/air conditioning is not blowing colds air for the entire unit and the temp for the entire unit is not going below 80 degrees **temp will not below 83 degrees in their kids room and kid is now getting medical condition **made call first on August 1st and someone came by to check on it and 2 days ago they checked what is the status until now and they need someone to fix their issue tomorrow or they will be calling their legal and will have media involved and the property is now not even responding to their text messages **they also would want the office to check on the number of times they have called
27069	10/02/2022 3:55 AM	7610 W Cornelison Street	Closed	General Maintenance	Garbage disposal not functioning
27185	10/17/2022 11:13 AM	7610 W Cornelison Street	Closed	General Maintenance	Heat not working. Near freezing temperatures outside this last night/ this morning and heat was set on 71, but fluctuated between 67 and 68. Unit just replaced bc of multiple and severe AC issues. Baby in the home. Needs to be addressed ASAP
28039	02/24/2023 8:10 PM	7610 W Cornelison Street	Closed	General Maintenance	There is a mouse living in the pantry, eating through things. We have also seen droppings on window ledge in the basement.
28298	04/10/2023 11:15 AM	7610 W Cornelison Street	Closed	General Maintenance	All air vents/ ducts need to be cleaned out asap. We've had carpet cleaned professionally recently to help with allergens/ sickness, also changing air filter 1x/ month, but ducts are dirty and still causing issues. Please text when someone will be out so I can have screen door unlocked. Thank you!
28774	06/14/2023 3:01 AM	7610 W Cornelison Street	Closed	General Maintenance	Toilet not working at all. Will not flush.
28991	07/09/2023 8:43 PM	7610 W Cornelison Street	Closed	General Maintenance	Toilet in bathroom is still messed up. Won't stop running and leaking water from the bottom. Had to turn water off to not flood bathroom floor.
29289	08/15/2023 12:15 AM	7610 W Cornelison Street	Closed	General Maintenance	Ceiling in garage is coming apart, residue on vehicle. There's an opening in garage ceiling on the left hand side.

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30307	12/31/2023 9:31 PM	7610 W Cornelison Street	Closed	HVAC	Phone number : Address : ----- Location : Entire unit Part/issue : Heater not blowing hot air Special Notes : ----- ----- PTE: yes Pets: no Alarms: no
30309	01/01/2024 5:23 PM	7610 W Cornelison Street	Closed	General Maintenance	7610 W Cornelio -heater is out, not even on Location: entire unit PTE: yes Pets: no Alarms: no
30394	01/11/2024 2:51 PM	7610 W Cornelison Street	Closed	HVAC	Issue/Part: Heater is not working again for now its not blowing hot air.. Location: entire home PTE: yes Pets: no Alarms: no
31462	06/03/2024 4:27 AM	7610 W Cornelison Street	Closed	Pest	We need an extermination service ASAP for spiders, numerous have been seen and/or killed.
31550	06/14/2024 10:43 PM	7610 W Cornelison Street	Closed	General Maintenance	Spiders are everywhere!!! Signature came out on 6/12 and said we needed another treatment in 2 weeks. Please schedule someone up come back out on 6/28 and re-treat. Thank you!
31923	08/01/2024 3:17 PM	7610 W Cornelison Street	Closed	plumbing	Mold remediation done, vendor had to cut pipes top master bathroom sink. They recommend adding shut offs under our sink. NO WORKING WATER IN MASTER BATHROOM. Husband reports they have running water throughout the home, just not in the master bath
31924	08/01/2024 3:18 PM	7610 W Cornelison Street	Open	General Maintenance	Mold remediation done, unable to use master bathroom. 1. Reset Vanity 2. Install Sink 3. Hang Mirror 4. Possibly repair sheet rock ****Plumbers need to address shut off under sink. Office will notify when ready to start repairs
31963	08/06/2024 8:57 PM	7610 W Cornelison Street	Open	General Maintenance	Please reattached vanity to wall and let me know when it has been completed so the plumbers can finish plumbing.
32124	08/30/2024 11:45 AM	7610 W Cornelison Street	Closed	plumbing	Toilet constantly overflowing, using plunger and Rid-X but nothing working long term. Please let us know if a tech will be entering so we can make sure they're able to get in. Thanks!
32137	09/03/2024 1:25 AM	7610 W Cornelison Street	Closed	plumbing	Sink in master bathroom won't stop dripping, stayed today. Thank you!

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