



Applications and Forms for Development and New Water Services

(Complete the following forms as applicable)

Instructions: Customer information should be completed and pertinent boxes should be checked for forms and applications submitted to IWA. Completed Forms and Applications can be submitted to IWAEngineering@indio.org.

Applicant Name: Phone #:	
Email Address:	
Project Name:	
Project Address:	
Tract No.: Phase No.:	Lot No.:
Pre-Plan Check Submittal Process Applications Customer IWA Research Request Application (Form A-1) Fire Flow Evaluation Application (Form A-2) Will Serve Letter Request Application (Form A-3) Water Supply Assessment Review Application (Form A-4) Plan Check Submittal Process Applications	Comments
Water Plan Check Application (Form B-1)	
Water Meter Clearance Application (Form B-2)	
Easement Legal Description Review Application (Form B-3)	
Development Fee Process Water Inspection Request (Form C-1) Water Development Impact & Supplemental Water Supply Fee (Form C-2) Water Meter Application (Form C-3) Well drilling and Well Abandonment Application (Form C-4) Static Pressure Information Request (Form C-5) Additional Services (Customer Service) New Water Account Request Application (Form D-1) Water Main Shutdown Application (Form D-2) Water Infrastructure Abandonment (Form D-3)	
Fire Hydrant Meter Application (Form D-4)	
Meter Downsize Request Application (Form D-5) Credit Card Authorization (Form D-6)	
Customer Signature: For IWA office use only:	Date:
Received By:	Date:
Approved By:	Date:

Revised: September 2019



Water Meter Clearance Application

Applicant/Contact Person:		Phone #:		
Project Name:		Email:		
Project Address:				
Tract No.: Phase:		Lot No.(s):		
Project Information				
Meter Address:				
Commercial* Residential Residen	ntial Multi Unit:		New service location	ı
No. of Unit	ts		Irrigation (complete	Form B-2 page 2 of 2)
* A multi unit commercial building requires a separate meter for each unit.				
Total Fixture Units (for fixtures not included herein, refer to the latest edition	n of the Uniform	Plumbing Cod	•	
Fixture	Private FUs	Public FUs	No. of Fixtures	s Total
Bathtub or Combination Bath/Shower (fill)	4	4	X	=
3/4"Bathtub Fill Valve	10	10	x	=
Clothes Washer, domestic	4	4	Х	=
Dental Unit, Cuspidor	-	1	Х	=
Dishwasher, domestic	1.5	1.5	Х	=
Drinking Fountain or Water Cooler	0.5	0.5	Х	=
Hose Bib	2.5	2.5	Х	=
Lavatory	1	1	Х	=
Lawn Sprinkler, each head	1	1	X	=
Mobile Home, each (minimum)	12	-	X	
Bar Sink Clinic Faucet Sink	1	3	X X	=
Clinic Flushometer Valve w/ or w/out faucet	<u> </u>	8	X	= = =
Kitchen Sink, domestic	1.5	1.5	×	=
Laundry Sink	1.5	1.5	×	
Wash up Sink, each set of faucets	-	2	x	=
Shower, per head	2	2	х	=
Urinal, 1.0 GPF Flushometer Valve	3	4	Х	=
Wash fountain, circular spray	-	4	Х	=
Water Closet, 1.6 GPF Gravity Tank - Private/Public	2.5	2.5	Х	=
Water Closet, 1.6 GPF Flushometer Valve - Public	-	5	Х	=
			Tot	al Units:
		Fatire atom Co.		
		Estimated Co	mmercial Use (Gallo	ns per wontn):
Fire Sprinkler Requirements: 13D NFPA	-		GPM Required	=
** ** ** ** ** ** ** ** ** ** ** ** **	• • f otor ciring	(1	" meter requirement i	f greater than 30 GPM)
Note: If any fixtures or water requirements are designated by GPM, IWA will convert all use to GPN	M for meter sizing.			
Water Meter Clearance Application Fee	_	. =		
Description Description Description	Co	st to Review A	Application	
Review of Water Meter Clearance Application		\$86		2
		Total:	\$	Payment Code: WMC
I affirm that the information given is correct. The approval given for minimum meter size and max		,	e based solely on the infor	mation and the building plans. Any deviation
under construction will require resubmission of corrected data for determination of adequacy of will	ater pipe and meter	sizes.		
Signature:			Dat	re:
				<u> </u>
Please make check pa	ayable to "Indio Wat	er Authority"		
For I WA office use only:				
Total Fixture Units for Water Capacity:		Total GPM for I	Meter Sizing:	(gpm)
Backflow Prevention Required?		Backflow Size:		
Approved Meter Size:		Water Supply L	ine Size:	
Approved By:		Date:		
Date Paid: Amount Paid:			Receipt No.:	
Check No.: Payment Processed By	y:			



Irrigation Water Meter Clearance Application

ant Names				Phon	С п.
ect Name:				Emai	l:
ect Address:					
t No.:	Phas	se:		Lot N	Io.(s):
Project Inform	<mark>nation:</mark> ter Meter Address:				
liligation ***	.El Mictel Madicas.	•			
Castion	Flore	D. making o	Pntim o	Commeion	COF
Station No.	Flow (gpm)	Runtime (minutes per day)	Runtime (days per month)	Conversion) Factor	CCF PER MONTH
1	(gpiii) ×		× (days per month)	; ractor ; 748 =	FER MIONITI
2	^		×	÷ 748 =	
3	×		×	÷ 748 =	
4	×		×	÷ 748 =	
5	×		×	÷ 748 =	
6	×		×	÷ 748 =	
7	×		×	÷ 748 =	
8	×		×	÷ 748 =	
9	×		×	÷ 748 =	
10	×		×	÷ 748 =	
11	×		×	÷ 748 =	
12	×		×	÷ 748 =	
			Total Monthly De	mand (CCF) =	
			Total Annual Den	nand (CCF) =	
Water Meter	Clearance Applicat		(The Bardon Annlies	
		Description		Cost to Review Applica	<u>ition</u>
_	Review of W	Nater Meter Clearance Appli	ication	\$86	
_	Review of V	Nater Meter Clearance Appl	ication	\$86 Total: <u>\$</u>	Payment Code: WMC
I affirm that the				Total: \$	Payment Code: WMC capacity of water pipe are based
solely on the	information given is information and th	s correct. The approval give	en for minimum meter size	Total: \$ e and maximum water	
solely on the	information given is information and th	s correct. The approval give	en for minimum meter size	Total: \$ e and maximum water	capacity of water pipe are based
solely on the determination of	information given is information and th	s correct. The approval give	en for minimum meter size	Total: \$ e and maximum water	capacity of water pipe are based
solely on the	information given is information and th	s correct. The approval give ne building plans. Any o pipe and meter sizes.	en for minimum meter size	Total: \$ e and maximum water tion will require resul Date:	capacity of water pipe are based
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solely on the determination of	information given is information and th	s correct. The approval give ne building plans. Any o pipe and meter sizes.	en for minimum meter siz deviation under construct	Total: \$ e and maximum water tion will require resul Date:	capacity of water pipe are based
solely on the determination o	e information given is information and th of adequacy of water p	s correct. The approval give ne building plans. Any o pipe and meter sizes.	en for minimum meter siz deviation under construct	Total: \$ e and maximum water tion will require resul Date:	capacity of water pipe are based
solely on the determination of Signature:	e information given is information and th of adequacy of water p water p	s correct. The approval give ne building plans. Any o pipe and meter sizes.	en for minimum meter siz deviation under construct	Total: \$ e and maximum water tion will require result to Date:	capacity of water pipe are based
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solely on the determination of Signature: For IWA office of Total Fixture Unit Backflow Preven	e information given is information and th of adequacy of water p use only:	Please make check pa	en for minimum meter size deviation under construct ayable to "Indio Water Auth	Total: \$ e and maximum water tion will require result to Date: Date: Total GPM for Meter Backflow Size:	capacity of water pipe are based bmission of corrected data for
solely on the determination of Signature: For IWA office of Total Fixture Unit Backflow Preven Approved Meter	e information given is information and the of adequacy of water pure only: use only: ts for Water Capacity: ttion Required?	s correct. The approval give building plans. Any opipe and meter sizes. Please make check pa	en for minimum meter size deviation under construct ayable to "Indio Water Auth	Total: \$ e and maximum water tion will require result Date: Date: Total GPM for Meter Backflow Size: Water Supply Line S	capacity of water pipe are based bmission of corrected data for r Sizing: (gpm)
solely on the determination of Signature: For IWA office of Total Fixture Unit Backflow Preven Approved Meter	e information given is information and the of adequacy of water pure only: Its for Water Capacity: Its for Required?	Please make check pa	en for minimum meter size deviation under construct ayable to "Indio Water Auth	Total: \$ e and maximum water tion will require result to be consistent of the constant of the	capacity of water pipe are based bmission of corrected data for r Sizing: (gpm)



Water Inspection Request

Applicant/Contact Person:			Phone #:		
Applicant Address:					
Email:					
Project Name:					
Project Address:					
Tract No.:	Phase:		Lot No.(s):		
Public Improvements Insp	ection Fee				
Construction Estimat	e Rate	Amount	Pymt Code		
	_ x 3%	=	WI		
	- Sub-To	otal: \$	<u></u>		
Note: Public Improvements Inspection of IWA Engineering Manager. The hou	-		subjected to labor	and materials	cost upon discretion
Service Line Inspection Fee	e	Cost/Inspection	Quantity	Amount	Pymt Code
Service Line Inspect	tion*	\$186.00	x = _		WI
Service Line Inspect	tion*	\$186.00			WI
Service Line Inspect *Applies to service line installations d and water infrastructure abandonme	lone by private contr		Sub-Total:	3	
*Applies to service line installations d	lone by private contr		Sub-Total: _9	3	improvement job
*Applies to service line installations d	lone by private contr nts.		Sub-Total: <u>s</u> art of a larger publ	c water system Grand Total:	improvement job
*Applies to service line installations d and water infrastructure abandonme	lone by private contr nts.	ractor that are not pa	Sub-Total: <u>s</u> art of a larger publ	c water system Grand Total:	improvement job
*Applies to service line installations dand water infrastructure abandonme. Signature: For IWA office use only:	lone by private contr nts. Please make check	ractor that are not pa	Sub-Total: _9 art of a larger publ	c water system Grand Total: Date:	improvement job
*Applies to service line installations d and water infrastructure abandonme Signature: For IWA office use only: Received By:	lone by private contr nts. Please make check	ractor that are not pa	Sub-Total: _9 art of a larger publ Vater Authority"	c water system Grand Total: Date:	improvement job
*Applies to service line installations dand water infrastructure abandonme. Signature: For IWA office use only:	lone by private contr nts. Please make check	ractor that are not pa	Sub-Total: _9 art of a larger publ Vater Authority"	c water system Grand Total: Date: Date:	improvement job



Water Development Impact Fee (DIF) and Supplemental Water Supply Fee (SWSF)

Applicant/0	Contact Person:			Phone #:		
Email:						
Project Nar	me:					
Project Ado						
Tract No.:	Phas	e:		Lot No.(s):		
Water Dev	relopment Impact Fee (DIF)					
Water Dev						
	Water Meter Size* (inches) In	npact Fee	Quantity	Amount	Pymt Code	
		¢4.255				
	-1 =	-	x	<u> </u>	CE	
	-		×		CE	
			x	· <u> </u>	CE	
			x	.=	CE	
			×	. =	CE	
	•		<u> </u>	=	CE	
			×	=	CE CE	
	٥ .	. ,	x	.=	CE	
		DIF Tot	tal: \$			
*5/8" bypas	ss meter for DCDA does not incur	r a Water Developme	ent Impact Fee.			
Supplemen	ntal Water Supply Fee					
Juppionis.	itai viatei sappi, i ee	SWSF				
	Development Type	(\$ per acre)	Acres	Pymt Code		
	Commercial/Industrial	\$3,533		SWS		
	Hotel/Motel	\$7,718		SWS		
	Industrial	\$5,055 ·		SWS		
	Irrigation	\$8,370		SWS		
	Multi-Family Residential	\$6,685		SWS		
	Single Family Residential	\$12,120		SWS		
	City Parks/Irrigation and		· 			
	Landscape Lighting Districts	\$7,392		SWS		
		SWSF Total:	\$			
				~		
Signature:						
	Plea	se make checks payable	e to "Indio Water /	Authority"		
For IWA offic	e use only:					
Received F	Ву:			С	Date:	
	Ву:			С	Date:	
	·	Amount Paid:		Receipt N	No.:	
Check No.	:	I	Payment Process	sed By:		



Water Meter Application

Applicant/Cont	act Person:		Phone	e #:		
Email:						
Project Name:						
Project Address	s:		Tract:			Phase:
APN(s)		Lot Size(s) Sq. Ft.	Lot No	o.(s):		
Meter/Service Service Addres						-
		meter location, a list of City assigned meter location addresses corres Ft.), and Lot number. Individual meters are required for each unit/su			e attached to th	– is application. The list m
Service Type	, , ,	,		ŭ		
	Single Occup	ancy: Residential Commercial	☐ Mobile	Home Park: No. o	f Units	
	Residential	Multi Unit: No. of Units	☐ Irrigati	on/Landscape		
		: No. of Units		count or LLD		
_	_	Vehicle Park: No. of Units				
						
Water Meter F		_				
	Size**	Type	Cost*	Quantity	Amount	Pymt Code
	3/4 x 1" 1"	Positive Displacement Positive Displacement	\$326 \$360		= \$ = \$	_ WM WM
	1 1/2"	Ultrasonic - Kamstrup	\$360 \$765		= \$ = \$	_ WM
	2"	Compound (Tru/Flo)	\$2,291		- \$ = \$	_ WM
	5/8"	Meter for Fire Service***: Size of Service:	\$315		= \$ = \$	- WM
	N/A	Antenna Replacement	\$21		= \$	- WM
	N/A	Register Replacement	\$192		= \$	_ WM
	N/A	Meter Box (by owner)	7192		= \$	- WM
	N/A	Wicker Box (by Owner)			= \$	- WM
(for n	neters larger th	an 2", price to be determined upon date of purchase)		_^_	<u>*</u>	
•	-	ctive on 7/1/21 thru 6/30/22				
		ective on 12/28/20 thru 12/30/21	Meter De	vice Sub-Total: \$		
Note:						
*Meters not inst	alled within 60	days of purchase may be subject to additional meter cost due to pri	ce increase.			
**Backflow asser	mbly is require	ed for 1" irrigation and commercial meter or larger.				
*** 5/8" bypass	meter for fire	service is required for 1.5" meter service and larger.				
Water Meter In	nspection Fe	(New meter inspection is required for each new meter installation	done by privat	e contractor)		
water wieter ii					Amazint	Dumt Codo
	Description		Cost	Quantity	Amount	Pymt Code
		Inspection (includes 3 site visits)	\$208		= \$	_ IN
	Additional	Meter on same lot, bypass Meter or Meter Box Inspection (1 visit)	\$69	х	= \$	_ IN
			Inspec	tion Sub-Total: \$		
			•	_		_
					GRAND TO	TAL: \$
Owner's represe	ntative hereby	acknowledges by their signature that they are fully aware that they	will request ar	n inspection after m	eter boxes have	e been installed and serv
line inspection is	completed an	d fully approved. Applicant must pick up meter(s), install meter(s) ar	id request add	litional inspection to	o verify installat	ion and turn on water
•		elease request must include the tract number, lot number(s) and add	ress where me	eter(s) have been in	istalled. For inst	ructions for inspections
meter release, se	ee Meter Flow	Chart, Form C-3 page 2 of 2.				
Signature:				Date:		
		Please make check payable to "Indio W	ater Authority"			
For IWA office use	e only:					
Re	eceived By:			D	ate:	
				_	-4	
Ap	phroneg RA: _			D	ate:	
Da	ate Paid:	Amount Paid:		Receipt No).:	
			D			
Ch	песк No.:		Payment	Processed By:		



NEW METER INSTALLATION PROCESS - RESIDENTIAL / COMMERCIAL

After fees have been paid, you will be emailed or mailed a receipt, a copy of the Water Meter Application (Form C-3), and a list of lots and addresses.

Step 1. **First Inspection**

Email or fax in a request for your First Inspection to ATTN: 1st Inspection. The inspector will inspect the Service Line, Angle Stop, and space allowance of Meter and Meter Box. See spec sheet for installation instructions.

iwainspections@indio.org **Email**

Fax No. (760) 391-6418

Fax No.

Please reference the tract, lot numbers and addresses. Include a return phone number to contact you if the inspection does not pass.

Step 2. Meter Pick-Up

After the First Inspection passes, you can request to pick up your meter(s) by email at:

Email iwainspections@indio.org (760)391-6418

one (1) business day prior to pick up. In the subject line,

please add ATTN: Meter Release Only

Meter pick-up days Tuesday and Thursday between 10 AM and 11 AM.

Please reference the tract, lot numbers and addresses you need meters for and date you will pick up meters. Include a return phone number to contact you.

Step 3. **After Meters** with Backflow are Installed

A backflow is required for Commercial, Industrial, Residential Irrigation or property with a pre-existing well 1" or larger. After installing your meter and backflow, email to iwainspections@indio.org or fax in your request to (760) 391-6418 to schedule a Meter/Backflow 2nd Inspection. If the backflow passes inspection, water service will be turned on.

If the meter and backflow does not pass 2nd Inspection, a Backflow Specialist will contact you.

Step 4. After Meter is Installed

If your meter(s) does not require a backflow, email or fax in your request to ATTN: 2nd Inspection. If the meter installation passes inspection, water service will be turned on.

Email iwainspections@indio.org

Fax No. (760)391-6418

Please reference the tract, lot numbers and addresses. Include a return phone number to contact you if the inspection does not pass.

Step 5.

Final (3rd) Inspection "Certificate of Occupancy"

Email or fax request to ATTN: 3rd Inspection to schedule a Final Inspection, at which time the inspector will sign off on the "Certificate of Occupancy" form.

Email iwainspections@indio.org

Fax No. (760) 391-6418

Please reference the tract, lot numbers and addresses. Include a contact name and phone number so the Inspector can call you to schedule an appointment.

Regarding Turning on the meter: Please do not turn the meter on. The IWA Staff are the only person(s) authorized to turn the angle stop on at the meter after the 2nd inspection has passed. IWA reserves the right to charge an Unauthorized Tampering of Meter fee for each meter turned on by someone other than the IWA Staff. If meter is moved to another location after the meter has passed 2nd inspection, an additional charge will be added for Unauthorized Meter Relocation.

Revised: September 2019



Customer Account #	

New Water Account Request Application

Date of Application	:)						
Service Address (if	multiple lots, leave blan	k):					
Primary Applicant:							
Federal Tax ID#:			Email:				
Driver's License #:		D.O.B.:		SS#:			
Mailing Address:							
Primary Phone:	Street Ext.		Secondary	y Phone:	State	Zip	ext.
Secondary Applicar	nt:			Email:			
Driver's License #:		D.O.B.:		SS#:			
Type of Service							
Are you the: Is this property:	☐ Property Owner ☐ Single Residential		Tenant Apartment # of Units _	s	Comme	y Manager rcial rcial with U	Inits

Information and Instructions for Water Service Request on New Meter Installation (AFTER 2ND METER INSPECTION HAS PASSED)

- 1. Completely fill out Water Service Request FORM D-1 (page 1 of 2) all fields required.
- 2. Read, sign and date Start Service Acknowledgement of Terms and Conditions FORM D-1 (page 2 of 2).
- 3. Provide a Federal Tax ID number for business if Applicant is under a business name.
- 4. Provide a clear copy of a valid (not expired) Drivers License or Government Issued ID for each Applicant (this does not apply if Applicant is using business name and providing W-9 with Federal Tax ID number).
- 5. If service is for multiple lots, include copy of Exhibit Address Listing. If you do not have this, include a list with tract, phase, service addresses and lot numbers and lot size (sf)for New Development Water Request.

Important Information

To abide by Identity Theft Laws, we must ask that you provide a copy of a valid Driver's License or Government Issued ID for each Applicant, if you are the Applicant. If Applicant is a business, please provide Federal Tax ID number. Failure to provide proper identification will delay processing of your application and purchase of meters.

Please remember all faxed/emailed requests received by 5:00PM, Monday - Friday will take five (5) business days (excludes date the fax/email request was sent) to process your completed New Development Water Account Request.

Revised: September 2019



Customer Account #

Start Service Acknowledgement of Terms and Conditions

The Indio Water Authority will start water service and billing provided by the INDIO WATER AUTHORITY to undersigned customer(s) ("Customer") under the following conditions:

This acknowledgement and Water Service Request forms must be <u>completed</u>, <u>signed</u> and <u>received</u> by Customer by one VIA mail, fax, email, or in person, to the Indio Water Authority office prior to the activation of any service.

Customer acknowledges that water services are only for the premises stated in the Water Service Request Form.

Customer acknowledges that the Indio Water Authority owns, operates, and maintains only the portion of the water service line from the water main to the outlet end on the downstream side of the meter. Customer is responsible for the remaining portion of the service line to the customer service connection being served.

In compliance with Federal Trade Commission requirements, the "Identity Theft Red Flag Rule" mandates that Indio Water Authority requires the presentation of a valid form of identification from the person or persons who are establishing water account. Customer acknowledges this condition of compliance and must present government-issued identification to establish water service.

Customer acknowledges that the Indio Water Authority will provide a single service connection to the Property. If the Indio Water Authority disconnects water service to the Property for any reason, including, but not limited to, making repairs, waterline extensions, or failure to make payment when due, the Indio Water Authority may discontinue the service pursuant to the applicable provisions in the Indio City Code.

Customer acknowledges that if the Indio Water Authority discontinues water service to the Property, there will be no water service for the fire sprinkler system and that there will not be any fire sprinkler protection. Customer understands this risk and assumes all risk of loss and damage to the Property, including any structures or adjacent structures or injuries to persons arising out of termination or interruption of such water service by the Indio Water Authority, and waives all such claims against the Indio Water Authority.

Customer assumes all risk of loss or damage to personal and real Property due to backflow from the fire system portion of the customer service line into the domestic portion of the customer service line for any reason whatsoever, including without limitation, any water quality exceedances.

Customer shall hold harmless the Indio Water Authority from and against all actions, causes of action, damages, demands, liabilities, cost (including but not limited to reasonable attorney fees), claims, losses and expenses of every type and description cost to which it may be subject or put, by reason of, or resulting from:

- (A) The design, construction, testing, operation maintenance, repairs and replacement of the fire sprinkler system located on the Property during the period set forth in this Agreement.
- (B) Failure to perform any required maintenance on the fire sprinkler system and backflow assembly located on the Property during the establish period set forth on this application.
- (C) Any death, injury, damage, accident, or casualty caused or claimed to be caused by the discontinuance of the water service to the Property for any reason, including, but not limited to, Customer's failure to make payment when due.

Customer acknowledges that the Indio Water Authority shall have no obligation or responsibility concerning the design, construction, testing, operations, maintenance, repair or replacement of the Customer's fire sprinkler system during the period set forth on this application.

Customer agrees to install a shut off valve between the house on the Property and the water service connection to meter. At Customer's expense, Customer will be responsible for any cost relating to materials and labor-related expense related to the installation of their own shut off valve. Customer further agrees to prohibit the tampering with the portion of the water service line from the water main to the outlet of the pipes, gate valve on the downstream side of the meter supply to the Property by anyone except employees of the Indio Water Authority.

Customer acknowledges that Customer is responsible for payment for the above services at the rate now or hereinafter established by resolution of ordinance, must abide by all rules pertaining hereto as set forth in the Indio City Code fixing water rates, and must abide by any regulations promulgated by the City of Indio or the Indio Water Authority. Customer promises to pay any bill accrued from the date of this application until Customer gives the Indio Water Authority written notification at least two working days prior to any termination of service. Customer further agrees that Customer is responsible for all water service between the time the Property is vacated and the time effective written notice is given to the Indio Water Authority.

Customer guarantees that all charges, fine and penalties, if any, and water bills for water used at the service number and address shown on the face hereof will be promptly paid in the time as provided by the ordinance or resolution of the City of Indio or the Indio Water Authority. Customer promises to pay any and all attorney and court cost that may be necessary to enforce the terms of this Agreement, including any action to collect any overdue payment.

I hereby authorize the Indio Water Authority to activate my water utility services based on the conditions set forth above.

I HAVE REVIEWED THIS AGREEMENT, FULLY UNDERSTAND ITS TERMS, AND AGREE TO BE BOUND BY ITS PROVISIONS.

Customer Signature	Date
Customer Signature	Date