

SHAWANO
MUNICIPAL UTILITIES
P.O. Box 436
122 North Sawyer Street
Shawano, WI 54166-0436
Website: www.smutilities.com

Statement

Customer: MAPLE LANE HEALTH SERVICES
Account Number: 2901305-10
Service Address: N4231 STATE HWY 22
Statement Date: 7/2/2025
Service Period: 6/1/2025 - 7/1/2025
Bill Type: REGULAR

Statement Activity			
	Rate	Usage	Charges
PREVIOUS BALANCE			\$56.62
LATE PENALTY 06/27/2025			\$1.63
BALANCE FORWARD			\$58.25
ELECTRIC SERVICE:			
GENERAL SERVICE (GS1)			
Minimum Customer Charge			\$15.00
Energy Charge	0.122300	165	\$20.18
Power Cost Adjustment Charge	0.011500	165	\$1.90
Sales Tax			\$2.04
WI Low-Income Assistance Fee			\$1.11
Total Electric Service			\$40.23
CURRENT CHARGES			\$40.23
TOTAL AMOUNT DUE			\$98.48

SMU Office Hours

Our office hours for Monday through Thursday are 7:30AM - 4:30PM. Office hours for Friday are 7:30AM - 12:00PM.

Payments can be made by phone any time. Call 715-526-3131 Select Option 1. Pay online with MyAccount. Payments can be made at Abby Bank, Charlie's County Market, or our Drop Box.

Electric Usage Comparison

Year	kWh per month
Last Year	137
This Year	165

Detach and return this portion. Make checks payable to Shawano Municipal Utilities.

Shawano Municipal Utilities
Electric, Water & Sewer
P.O. Box 436
122 North Sawyer Street
Shawano, WI 54166-0436
Phone: (715) 526-3131

Account Number: 2901305-10
Service Address: N4231 STATE HWY 22
Statement Date: 7/2/2025

\$58.25 PAST DUE - PLEASE PAY IMMEDIATELY		
CURRENT CHARGES		
DUE DATE: 7/28/2025	TOTAL DUE:	\$98.48
AMOUNT ENCLOSED:		
AFTER DUE DATE:		\$99.68



SMU0702A
9000000047 17/1

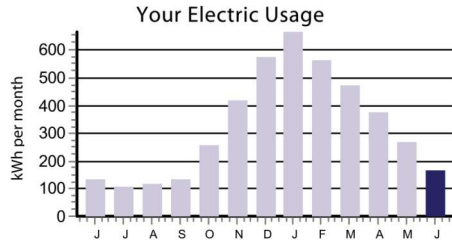
MAPLE LANE HEALTH SERVICES
NORTH SHORE HEALTHCARE
640 N VEL R PHILLIPS AVE STE 200
MILWAUKEE WI 53203-2801

SHAWANO MUNICIPAL UTILITIES
PO BOX 436
SHAWANO, WI 54166-0436

Current Meter Information

Meter	Service	Read Dates		Billing Days	Read Type	Code	Meter Readings		Multiplier	Usage	Units
		Previous	Present				Previous	Present			
5613864	ELECTRIC	06/01/2025	07/01/2025	30	ON KWH	MR	4729	4781	1	52	kWh
5613864	ELECTRIC	06/01/2025	07/01/2025	30	OF KWH	MR	43590	43703	1	113	kWh

Meter Reading Codes: MR = Meter Reading, CE = Computer Estimate, ME = Manual Estimate, RR = Reread

**ACH - AUTOMATIC BILL PAYMENT**

Make your life easier with ACH bill payment! With ACH your utility payment will be automatically deducted from your checking or savings account and directly applied to your utility account.

ADVANTAGES OF ACH:

No need to worry about late fees, last minute trips to drop off payments, slow or delayed mail, or updating your debit card on file. You'll also be saving money on checks and postage.

COMMON QUESTIONS:*Will I still receive my monthly bill?*

* Yes, you will still receive your bill in the mail for you to review. The only difference is that it will now say "Pre-Authorized, Do Not Pay."

When will my bill be paid?

* Your bill will be paid on the due date and will be automatically deducted from your checking or savings account.

How do I sign up?

* Complete our ACH form and attach a voided check. Forms can be found online at smutilities.com or at our office.

Deposit Requirement: Customers whose service has been disconnected may be required to make a cash deposit or other guarantee as a condition of continued service.

Prompt Payment of Bills: Bills for service are issued monthly and payable for service rendered in the previous month. A late payment charge of 3% will be added to bills not paid within 20 days of issuance. Customers who fail to make payment by the due date are subject to procedures provided in Shawano Municipal Utilities rules covering disconnection of electric/water services. Payment to a third party, other than to an authorized pay station below, does not constitute payment. SMU will not be responsible for disputes regarding payments to third parties which are not authorized pay stations.

Insufficient Fund Charge: When a payment made to SMU and credited to a customer's account is reversed for insufficient funds or invalid information, a charge plus applicable late payment charges will be applied to the customer's account.

Customer Service Information

Hours: Mon. - Thur. 7:30 am – 4:30pm
Fri. 7:30am - 12:00pm
Phone: 715-526-3131

Diggers Hotline 800-242-8511

After Hours Service or Outages

Electric: 800-952-6268

Water: 715-526-3512

Pay By Mail or In Person

Shawano Municipal Utilities
PO Box 436
122 N Sawyer St
Shawano WI 54166

Pay Online

myaccount.cityofshawano.com

Pay By Phone 855-748-3078

Have your account # ready

Payment Stations in Shawano

Abby Bank
Charlie's County Market

SMU - Your Community Owned Public Power Provider



July 2025 Newsletter



SUMMER SAVINGS CHECKLIST

PREPARE YOUR HOME FOR ENERGY SAVINGS THIS SUMMER



Keep your A/C running efficiently by scheduling a maintenance appointment and cleaning or replacing your filters on a regular basis.



Close your shades in the summer to block heat from getting inside your home, which causes your air conditioner to work harder.



Set your thermostat 2 to 4 degrees higher while at home and higher when you head out for the day. **Upgrade to a smart thermostat for tighter control over energy usage.**



Cool down with a fan. Fans keep air circulating, allowing you to raise the thermostat a few degrees and stay just as comfortable.



Make the switch to LED lights. These efficient bulbs not only use less electricity, they also produce less heat keeping your home cooler.



Consider preparing cold dishes, grill out or use the microwave so the oven won't heat up the house. Save even more energy by turning off the heated dry cycle on your dishwasher.

SUMMER ENERGY USE FAQs

Should I leave my A/C running at night?

Leaving the A/C on all night can lead to higher energy bills. If you're concerned about overall energy consumption and cost, you might consider opening windows and using fans if outside temperatures cool down overnight. You may also use MyAccount's rate comparison tool to explore a rate option with lower costs during off-peak (evening) hours, like Nights & Weekends Smart Plan.

Why does my bill remain high if my thermostat is set 2 to 4 degrees higher than usual?

High electric bills despite a thermostat increase could be due to various factors: an inefficient cooling system, poor insulation, air leaks, high appliance usage, thermostat inaccuracies, time-of-use rates, and additional heat sources. **Addressing these issues through maintenance, energy-efficient practices, and home improvements can help reduce costs.**

Can I be notified of high energy usage in my home?

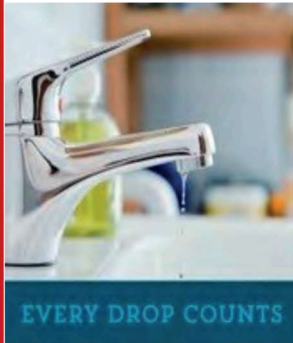
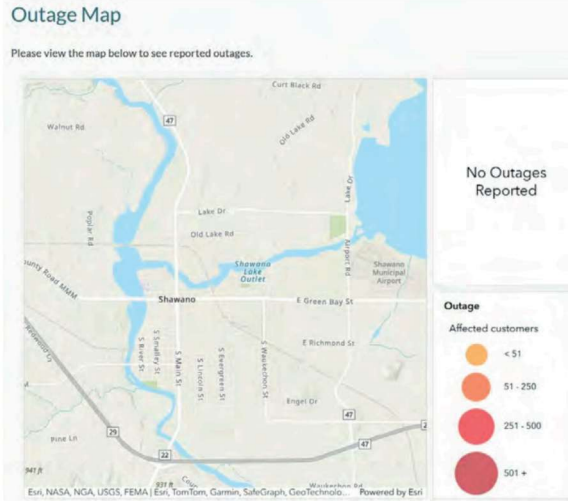
Yes! Setting a usage threshold through MyAccount is a great way to stay on top of your utility usage. You'll receive notifications whenever your electric usage surpasses your set threshold. These alerts empower you to manage your usage, helping you stay within your desired budget. It's a proactive approach to maintaining control over your energy consumption.



SMU0702A 9000000048 17/2

Introducing Open Point for Outages!

- View outages on a map of our service area on SMU's website at-
www.smutilities.com
- Report outages online either on our website or on MyAccount
- Set up text or email alerts to receive updates on outages by going to MyAccount



Water Leak Alerts:

Catch water leaks and protect your home by enrolling in our Water Leak Alert feature through MyAccount, our online account management tool. Simply login to MyAccount and enable Water Leak Alert and receive an alert when there has been continuous or higher than normal water usage in your home over the past 24 hours. Choose to be notified via email or text message. Contact us with any questions or if you need assistance with signing up.

Who Should I call?

**Shawano Municipal Utilities
SMU
715-526-3131**



- Questions regarding your utility bill
- Power outages
- Burnt out streetlights
- Branches on powerlines
- Powerlines down or hanging low

**Department of Public Works
DPW
715-526-3512**

- Garbage, recycling and yard waste pick-up
- Information regarding spring cleaning and fall leaf pick-up
- Garbage can replacement
- General street maintenance, street sweeping, snow and ice removal, sidewalk repair and maintenance, traffic light outage

Invoice 2901305-10 060125-070125

98.48 | Shawano Municipal Utilities

Invoice Status	Paid Invoice		
Processing Began	07/11/2025 Received From Rachel Sells		
Invoice Type	Invoice		
Due Date	07/02/2025		
▼ Vendor	Shawano Municipal Utilities	SHAW1040	 
Invoice Date	07/02/2025		
Invoice Amount	98.48		
GL Posting Date	07/10/2025		
Payment Ref.	EFT		
Payment Date	07/11/2025		
≡ GL Accounts	Contains 2 lines View line items		
GL Accounts- Line 1			
GL Account	52052	Utilities-Electric	
1099	No		
Amount	96.85		
Department	612	Maintenance	
Facility	2140	Maple Lane Health Services	
Memo			
GL Accounts- Line 2			
GL Account	54113	Vendor Late Fees / Interest	
1099	No		
Amount	1.63		
Department	612	Maintenance	
Facility	2140	Maple Lane Health Services	
Memo			

 The invoice has been paid

07/11/2025

Stampli 07/11/2025 18:34

 An update has been made to the field "Payment Ref."


EFT

Stampli 07/11/2025 18:34

 An update has been made to the field "Payment Date"

07/11/2025

Stampli 07/11/2025 18:34

 The Invoice has been exported

Stampli 07/11/2025 16:01

 The invoice has been authorized for payment

Rachel S. 07/11/2025 15:58
.....

 An update has been made to the field "GL Posting Date"

2025-07-10T05:00:00.000Z

Rachel S. 07/11/2025 15:58
.....

✓ Invoice approval has been received

Rachel S. 07/11/2025 15:55

🔔 An invoice approval request has been submitted to [Rachel S.](#)

Rachel S. 07/11/2025 15:55

✎ An update has been made to the field "GL Accounts"

▼ [Additional details](#)

Rachel S. 07/11/2025 15:55

✎ An update has been made to the field "GL Posting Date"

07/10/2025

Rachel S. 07/11/2025 15:55

✂ Coding details have been updated

▼ [Additional details](#)

Rachel S. 07/11/2025 15:55

📧 Invoice sent via email

▼ [Additional details](#)

📎 [2901305-10 060125-070125.pdf](#)

Rachel S. 07/11/2025 15:28