



 Highwoods®

AMENITIES

ONE CITY PLAZA

TODAY'S TALENT FUNCTIONS AT
ITS BEST WHEN SUPPORTED BY AN

amenity-rich

ENVIRONMENT

At Highwoods, we demonstrate this with a full-service, talent-centric and dynamic workplace experience that allows our customers and their teammates to achieve together what they cannot apart.

With a focus on convenience and the customer experience, Highwoods strives to create a compelling and supportive workplace for your team to thrive.

#BETTERTOGETHER





SPARK

Highwoods offers a distinctive workplace conference center to our guests and customers that ensures collaboration and thoughtful discussion in a private setting. The Moore Square multipurpose room seats 56 and the adjacent Nash Multipurpose room seats 24 comfortably. Equipped with the latest audio/visual technology, both multipurpose rooms promotes your ability to achieve great things together. Spark has many options to fit your needs.



 Highwoods®



NEARBY EATERIES

Dining near One City Plaza offers a diverse selection of options that cater to all tastes and budgets. Whether you're looking for a fine dining experience or a casual meal, everything is right outside your door.



velocity

High performers deserve a high-performance workplace. Velocity fitness center offers the opportunity to focus on health and well-being during the work day, using its commercial-grade aerobic exercise and weight training machines, fitness classes, showers and lockers.

- Standard machines
- Studio room
- Locker room
- Water bottle filling station





SmartPark

SmartPark is a state-of-the-art automated hands-free parking system featuring easy in and out access, mobile parking validations and 24/7 parking support.



 Highwoods®



SECURITY

Highwoods is in the work-placemaking business, where we own, operate and create places that inspire, protect and cultivate the most talent-supportive environments in our markets. We are committed to creating safe and healthy workplaces where all can succeed, thrive and achieve their personal and professional goals. By offering a secure location, we endeavor to make a positive impact in our communities and make a difference in the lives of our customers and visitors.



 Highwoods®



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A TEAM YOU CAN TRUST

We recognize that today's talent is at its best when it can move seamlessly within an amenity-rich, inclusive environment. With this vision in mind, this passionate team works tirelessly to create compelling and competitive spaces where tradition meets innovation, business strength meets quality of life and where we can partner with our customers to make a positive difference in the workplace.

To maximize your experience, we commit to listening to your needs and being intentional about developing a long-term solution to meet them.





ALL UNDER ONE ROOF

SERVICELINK

Request maintenance service online, then watch your work order status in real-time.

- Accessible online or by phone 24/7
- Wireless notification to your service technician
- Average resolution time 41.3 minutes
- View service history anytime, anywhere

CUSTOMER COMMAND CENTER

Our personalized approach extends beyond the phone call, email or live chat.

- Customer service reps available 24/7
- 4.8 seconds average hold time
- 98.9% customer satisfaction rating

VERSAPAY

Pay bills entirely online with VersaPay, a fast and secure way to go green.

- View open invoices in real time
- Pay by secure ACH
- Schedule future payments
- Review payment history

 Highwoods®





ESG

Our top priority has always been the health, safety and well-being of our customers, coworkers and their families.

ENVIRONMENTAL

We continue to advance our environmental initiatives and drive performance improvements across our portfolio. We have updated our long-term energy, emissions and water reduction goals and aligned with the UN Sustainable Development Goals.

SOCIAL

We strive to reaffirm our commitment to creating the best possible environments and experiences for current and future customers, where the best and brightest can achieve together, what they cannot apart.

GOVERNANCE

Our goal is to maintain a resilient portfolio that creates long-term value for all our stakeholders. We believe our people, our portfolio and our balance sheet are the means by which we can achieve our goal and are core to our ability to communicate our company's value proposition.





WELLNESS

In addition to our ESG initiatives, Highwoods is in constant pursuit of industry-leading certifications that confirm just how our buildings go the extra mile.



Pictured: Our first fitwel certified workplace, Midtown West, which was designed to align with Tampa's first wellness-focused destination district.





WE'RE IN THE
work-placemaking

**BUSINESS, CREATING
ENVIRONMENTS THAT
SPARK EXPERIENCES WHERE
THE BEST AND BRIGHTEST
CAN ACHIEVE TOGETHER
WHAT THEY CANNOT APART.**

 **Highwoods**[®]

#BETTERTOGETHER